

Title (en)

Queue management system.

Title (de)

System zur Verwaltung von Warteschlangen.

Title (fr)

Système de gestion de files d'attente.

Publication

EP 0419285 A2 19910327 (EN)

Application

EP 90310385 A 19900921

Priority

GB 8921351 A 19890921

Abstract (en)

There is provided a queue management system comprising a dispensing means (1) for dispensing to a customer a queue-position indication, a main display means (2) for displaying information in relation to the service position at the head of the queue, "slave" customer display units (3) and individual remote control units (4) and a master remote control unit (5). The queue-position indication on the display means (2) is remotely controllable. A processing unit may be provided to process data received from the remote control units (4, 5) and dispensing means (2) to enable the system to be monitored.

IPC 1-7

G07C 11/00

IPC 8 full level

G07C 11/00 (2006.01)

CPC (source: EP)

G07C 11/00 (2013.01); **G07C 2011/04** (2013.01)

Cited by

EP2237203A1; US5505665A; US5738591A; US9454736B2; US7430290B2; WO9304447A1; WO9425126A1; WO2007083294A3; WO2005010636A3; WO2004061783A1; WO2009017457A1

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