

Title (en)
METHOD OF REMOTE DIAGNOSTICS FOR FRANKING MACHINES

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EP 0516403 A3 19931013 (EN)

Application
EP 92304809 A 19920528

Priority
GB 9111490 A 19910529

Abstract (en)
[origin: EP0516403A2] A franking machine system is disclosed in which each franking machine (101-10n) includes a fault history memory (22) into which fault codes are written as each fault occurs. Periodically the accumulated fault codes in the memory (22) are read out and transmitted to a remote central fault analysis computer (24) to generate a prediction of faults likely to occur in each franking machine. Where the franking machines (101-10n) periodically communicate with a remote re-setting computer (20) for re-setting credit in the franking machines, the re-setting computer (20) includes storage means (23) to store the fault histories from each of the franking machines and each credit re-setting operation with a franking machine includes transmission to the re-setting computer and writing into the storage means thereof of the fault history of that franking machine. The fault analysis computer (24) periodically communicates with the re-setting computer to receive the fault histories stored therein of the franking machines. <IMAGE>

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Citation (search report)
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