

Title (en)

SYSTEM AND METHOD FOR MONITORING COPIERS FROM A REMOTE LOCATION

Title (de)

SYSTEM UND METHODE ZUR FERNÜBERWACHUNG VON KOPIERGERÄTEN

Title (fr)

SYSTEME ET METHODE DE SURVEILLANCE A DISTANCE DE COPIEURS

Publication

**EP 0543882 B1 19980624 (EN)**

Application

**EP 91914719 A 19910812**

Priority

- US 9105599 W 19910812
- US 56738890 A 19900814

Abstract (en)

[origin: US5214772A] A system for automatically, remotely monitoring the operational status of and initiating operational commands in one or more copy machines each having a copier computer therein for determining copier status and controlling operation of the copy machine comprising interface means in the copier to monitor status information of the remote location from the copier computer and receive and input operational commands from the remote location into the copy machine and communication means between the individual copiers and the remote location. The system utilizes a scanner to respectively monitor the copiers which can poll each of the copiers at a uniform rate or, when requested by the user at the central location, vary the poll rate of one or more of the copiers to poll the selected copier with increased regularity, slowing the polling rate of the other copiers, to provide a real-time monitoring of the selected copier. The system provides for the operation of the copier from the remote location to allow the user at the remote location to operate the copier, i.e. for the diagnosis and correction of a detected problem.

IPC 1-7

**G03G 15/00**

IPC 8 full level

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Citation (examination)

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