

Title (en)

Method and apparatus for customer identification at automated teller machines.

Title (de)

Verfahren und Vorrichtung zur Kundenidentifikation an einem automatischen Bankschalter.

Title (fr)

Méthode et dispositif pour l'identification du client à un guichet de banque automatique.

Publication

EP 0661677 A2 19950705 (EN)

Application

EP 94420364 A 19941220

Priority

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Abstract (en)

In an automated customer interaction device such as an automated teller machine (ATM), a digital camera, under program control, provides a visual record of a transaction by recording the facial image of the client involved in the transaction. The digital visual image is compressed and stored for a preselected period of time. When a question arises with respect to a transaction, the compressed image can be retrieved and reconstructed. The reconstructed image can be used to determine the participant in the questioned activity. <IMAGE>

IPC 1-7

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IPC 8 full level

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Cited by

US6671389B1; DE102007051179A1; EP1486923A3; EP1709556A4; EP0962894A3; EP1704514A4; EP1073022A3; US9019066B2; US2009033489A1; US7015945B1; US8572676B2; US7304662B1; WO03021545A1; WO2008061553A1; WO2008023114A1; WO9801838A1; US7865938B2; US9998478B2; US11096054B2; US11950097B2

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