

Title (en)

SERVICE MANAGEMENT OPERATION AND SUPPORT SYSTEM AND METHOD

Title (de)

SYSTEM UND VERFAHREN, UM DIENSTVERWALTUNG ZU BETREIBEN UND ZU UNTERSTÜTZEN

Title (fr)

SYSTEME ET PROCEDE D'EXPLOITATION ET DE SOUTIEN DE SYSTEMES DE GESTION DE SERVICES

Publication

**EP 0813715 A1 19971229 (EN)**

Application

**EP 96907077 A 19960222**

Priority

- US 9602273 W 19960222
- US 39927595 A 19950306

Abstract (en)

[origin: WO9627835A1] An SNS (305) processes requests for services from one or more customers (180) of a network by sending the service request to an SMS (310). The service request includes a service name and corresponding data collected from the customer. The SMS (310) selects a service management program from a plurality of storage areas based on the function name and executes the service management program to obtain provisioning data. The provisioning data corresponds to the information necessary for a network element (120, 130) to process the network service based on the data collected from the customer (180). Once the provisioning data is determined, the SMS (310) sends the provisioning data to the network element (120, 130). The network element (120, 130) instantiates the requested service based on the provisioning data sent by the SMS (310).

IPC 1-7

**G06F 13/00**; **H04M 3/42**

IPC 8 full level

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CPC (source: EP KR)

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Cited by

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DE FR GB IT SE

DOCDB simple family (publication)

**WO 9627835 A1 19960912**; CA 2214725 A1 19960912; CN 1186554 A 19980701; EP 0813715 A1 19971229; EP 0813715 A4 20001102; JP H10506254 A 19980616; KR 19980702868 A 19980805; TW 322671 B 19971211

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