

Title (en)  
TELECOMMUNICATIONS NETWORKS AND SERVICES

Title (de)  
TELEKOMMUNIKATIONSNETZ UND -DIENSTE

Title (fr)  
RESEAUX ET SERVICES DE TELECOMMUNICATIONS

Publication  
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Application  
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Abstract (en)  
[origin: WO9734406A1] Automated call booking, call reconnection and diary booking services are described with reference to an intelligent network. The network comprising service switching points (SSP) (1, 2) and a service control point (SCP) (8) includes a number of intelligent peripherals (IP) (15, 16, 17, 18) arranged to provide services to users. On receipt of an access code from a telephone line (3) the SSP refers the request to the SCP which directs connection of IPs to obtain instructions from the user. In one case, the user can pre-book an automated telephone conference call at specified date and time (or at regularly recurring intervals). An alternative service enables a user to request reconnection of a call currently in progress at a specified later time or after a pre-determined period. A voice record and replay facility enables useful alarm call information to be stored.

IPC 1-7  
**H04M 3/48**; **H04M 3/42**; **H04M 3/56**; **H04M 3/50**; **H04Q 3/00**

IPC 8 full level  
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