

Title (en)

APPARATUS FOR COMMUNICATIONS SERVICE PROVISION

Title (de)

FEHLERVERWALTUNGSSYSTEM FÜR EIN TELEKOMMUNIKATIONSNETZWERK

Title (fr)

DISPOSITIF POUR FOURNIR DES SERVICES DE COMMUNICATION

Publication

**EP 0928536 A1 19990714 (EN)**

Application

**EP 97942107 A 19970925**

Priority

- GB 9702608 W 19970925
- GB 9619958 A 19960925
- GB 9707712 A 19970416

Abstract (en)

[origin: WO9813993A1] A computer applications platform (150) provides an interface between telecommunications networks, such as the Public Switched Telecommunications Network (160) in the UK, and data networks such as the Internet (155). Applications which run on the platform (150) can be used to call up resources, for instance for the delivery of recorded messages. Because the applications platform (150) bridges data and telecommunications networks, the services provided can be via either type of network. Therefore a user of the telecommunications network can trigger a fax or electronic mail message to be sent to a user on a data network. The service being requested by a user can be identified by the applications platform from a data field in an incoming data message, or by the direct dialled digits associated with an incoming telephony line.

IPC 1-7

**H04M 3/50**; H04L 12/58; H04M 3/42

IPC 8 full level

**H04L 12/58** (2006.01); **H04M 3/42** (2006.01); **H04M 3/53** (2006.01); **H04N 1/00** (2006.01); **H04M 3/36** (2006.01); **H04M 3/537** (2006.01); **H04M 7/12** (2006.01); **H04M 11/02** (2006.01)

CPC (source: EP)

**H04L 51/00** (2013.01); **H04M 3/4228** (2013.01); **H04M 3/5307** (2013.01); **H04N 1/00281** (2013.01); **H04L 51/224** (2022.05); **H04M 3/36** (2013.01); **H04M 3/537** (2013.01); **H04M 7/12** (2013.01); **H04M 11/022** (2013.01); **H04M 2201/60** (2013.01)

Citation (search report)

See references of WO 9813993A1

Designated contracting state (EPC)

DE FR GB NL

DOCDB simple family (publication)

**WO 9813993 A1 19980402**; AU 4390697 A 19980417; CA 2266620 A1 19980402; EP 0928536 A1 19990714

DOCDB simple family (application)

**GB 9702608 W 19970925**; AU 4390697 A 19970925; CA 2266620 A 19970925; EP 97942107 A 19970925