

Title (en)
Communications network

Title (de)
Kommunikationsnetzwerk

Title (fr)
Réseau de communications

Publication
EP 0977163 A3 20040428 (EN)

Application
EP 99305625 A 19990715

Priority
• GB 9816178 A 19980725
• US 22904699 A 19990112

Abstract (en)
[origin: EP0977163A2] A communications network (10) comprises a plurality of network sites (12), to each of which a service terminal (16,18), a maintenance terminal (20), or a server (22) may be connected. Each service terminal (16,18), which may be an ATM or a point-of-sale terminal, has at least one service element (44), such as a card transport or currency bin, that is to be maintained in operation. Intelligent agent programs (50) move between terminals (16,18,20) collecting information from or imparting information to each terminal (16,18,20) visited. The information that is collected or imparted is used for facilitating efficient maintenance of the service terminals (16,18). <IMAGE>

IPC 1-7
G07F 7/10; **G07F 19/00**

IPC 8 full level
G07D 9/00 (2006.01); **G06Q 40/00** (2006.01); **G07F 5/18** (2006.01); **G07F 19/00** (2006.01)

CPC (source: EP US)
G07F 5/18 (2013.01 - EP); **G07F 9/001** (2020.05 - EP US); **G07F 9/002** (2020.05 - EP); **G07F 19/20** (2013.01 - EP); **G07F 19/207** (2013.01 - EP)

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