

Title (en)

Method and device for processing an emergency call transmitted from a vehicle to a central unit

Title (de)

Verfahren und Vorrichtung zur Bearbeitung eines von einem Fahrzeug an eine Pannennotrufdienstzentrale ausgesandten Pannennotrufes

Title (fr)

Procédé et dispositif pour traiter dans une unité centrale un appel d'urgence transmis par un véhicule

Publication

EP 0982697 B1 20041006 (DE)

Application

EP 99250263 A 19990803

Priority

DE 19838343 A 19980817

Abstract (en)

[origin: EP0982697A2] The breakdown service for road vehicles uses an on board unit (7) that communicates with a service operator station (3). This identifies the vehicle type and handles a request for a full remote diagnosis of the vehicle status to be carried out. A link is established with the back up unit of the vehicle manufacturer (4) to provide the necessary assistance.

IPC 1-7

G08G 1/127; B60K 35/00

IPC 8 full level

G07C 5/00 (2006.01); **G07F 17/16** (2006.01); **G08B 25/01** (2006.01); **G08G 1/123** (2006.01); **G08G 1/127** (2006.01)

CPC (source: EP)

G07C 5/008 (2013.01); **G08G 1/205** (2013.01)

Cited by

CN104216391A; FR2837525A1; DE10243093B4; EP1229475A3; EP1205883A1; FR2816741A1; US7096101B2; EP3764313A1; WO03027629A1; WO2008061858A1; US6678591B2; US8330620B2

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AT BE CH CY DE DK ES FI FR GB GR IE IT LI LU MC NL PT SE

DOCDB simple family (publication)

EP 0982697 A2 20000301; **EP 0982697 A3 20010207**; **EP 0982697 B1 20041006**; AT E279001 T1 20041015; DE 59910718 D1 20041111; ES 2226276 T3 20050316

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EP 99250263 A 19990803; AT 99250263 T 19990803; DE 59910718 T 19990803; ES 99250263 T 19990803