

Title (en)

SYSTEM FOR INTEGRATED MANAGEMENT OF MESSAGING AND COMMUNICATIONS

Title (de)

SYSTEM ZUR INTEGRIERTEN VERWALTUNG VON BERICHTEN UND KOMMUNIKATION

Title (fr)

SYSTEME DE GESTION INTEGREE DE MESSAGERIE ET DE COMMUNICATIONS

Publication

**EP 0985297 A2 20000315 (EN)**

Application

**EP 97951437 A 19971117**

Priority

- US 9720986 W 19971117
- US 3130196 P 19961118

Abstract (en)

[origin: WO9823058A2] Systems for providing to a user an integrated interface for accessing telephony- and computer network-based communications resources. A user may access the systems via telephone or computer (via modem or Internet). The user may access messages addressed to him or her in various media, such as e-mail, voice mail, fax, etc. The user may respond to these messages in the same media, or different media, including real-time communications such as direct telephony or conference calling. The interface may also allow the user to present others with a web page which displays information selected by the user. The system may consist of a stand alone system which interfaces with the Internet and the telephony network. The system may also be integrated with existing telephony-based communication management infrastructures.

IPC 1-7

**H04L 12/28**; **H04L 12/56**

IPC 8 full level

**H04M 3/53** (2006.01); **H04M 7/00** (2006.01)

CPC (source: EP)

**H04M 3/5307** (2013.01); **H04M 7/0054** (2013.01); **H04M 7/129** (2013.01)

Designated contracting state (EPC)

DE ES FR GB IT

DOCDB simple family (publication)

**WO 9823058 A2 19980528**; **WO 9823058 A3 19980903**; AU 5507998 A 19980610; CA 2272096 A1 19980528; EP 0985297 A2 20000315; EP 0985297 A4 20000315

DOCDB simple family (application)

**US 9720986 W 19971117**; AU 5507998 A 19971117; CA 2272096 A 19971117; EP 97951437 A 19971117