

Title (en)

A METHOD AND SYSTEM FOR AN ELECTRONIC BANKING SHOP

Title (de)

EIN VERFAHREN UND SYSTEM FÜR ELEKTRONISCHE BANKGESCHÄFTE

Title (fr)

PROCEDE ET SYSTEME POUR SERVICES BANCAIRES ELECTRONIQUES

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Abstract (en)

[origin: WO9908215A1] This invention generally relates to a banking facility layout, and method and system for handling customer banking functions using a customer pod (241) having telecommunication links (38) to a remote banking representative (35). The invention includes features for completing banking functions on an extended hours basis using a remote banking representative (35); these banking functions include such services as completing forms, opening accounts, viewing videos, obtaining information and demonstrations about products, and accessing a network, such as the Internet. The invention also includes a system for organizing a facility layout for performing these remote services, communications functions, and other banking functions.

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