

Title (en)  
ENHANCED VIRTUAL ACCESS SERVICES PLATFORM

Title (de)  
VERSTÄRKTER VIRTUELLER ZUGANG ZU LAUFBÜHNEN

Title (fr)  
PLATE-FORME DE SERVICES A ACCES VIRTUEL AMELIOREE

Publication  
**EP 1034485 A1 20000913 (EN)**

Application  
**EP 98960628 A 19981202**

Priority  
• US 9825530 W 19981202  
• US 98621497 A 19971205

Abstract (en)  
[origin: WO9930247A1] A method and apparatus for providing enhanced communications services in conjunction with a communications network is disclosed. The method and apparatus includes collecting information in real-time concerning a transaction traversing the network (337) and storing the transaction information in a database (330). The method and apparatus also includes accessing the stored information from the database in real time (160).

IPC 1-7  
**G06F 15/173**; G06F 17/30

IPC 8 full level  
**H04M 15/00** (2006.01); **H04Q 3/00** (2006.01)

CPC (source: EP)  
**H04M 15/00** (2013.01); **H04M 15/80** (2013.01); **H04M 15/90** (2013.01); **H04Q 3/0029** (2013.01); **H04M 2215/0152** (2013.01); **H04M 2215/016** (2013.01); **H04M 2215/018** (2013.01)

Citation (search report)  
See references of WO 9930247A1

Designated contracting state (EPC)  
DE FR GB

DOCDB simple family (publication)  
**WO 9930247 A1 19990617**; AU 1618399 A 19990628; EP 1034485 A1 20000913; TW 391111 B 20000521

DOCDB simple family (application)  
**US 9825530 W 19981202**; AU 1618399 A 19981202; EP 98960628 A 19981202; TW 87120165 A 19981204