

Title (en)

CONTROLLING NAVIGATION PATHS OF A SPEECH-RECOGNITION PROCESS

Title (de)

VERWALTUNG VON NAVIGATIONSPFADEN IN EINEM SPRACHERKENNUNGSSYSTEM

Title (fr)

CONTROLE DES TRAJETS DE NAVIGATION D'UN PROCESSUS DE RECONNAISSANCE DE LA PAROLE

Publication

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Application

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Priority

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- US 3226698 A 19980227

Abstract (en)

[origin: WO9944345A2] A method and computer program for controlling navigation paths in a speech-recognition process in which prompts are provided to a user, and actions are taken based on comparison of the user's spoken responses to stored speech elements. The method includes organizing the prompts, actions, and speech elements in a hierarchy of nodes that include group nodes and terminal nodes, and displaying the nodes in a hierarchical list that indicates navigation paths in the speech-recognition process. A user can alter the navigation paths in the speech-recognition process by editing the position of the nodes in the hierarchical list. The speech-recognition process may be a call routing process.

IPC 1-7

H04M 3/50; G10L 3/00

IPC 8 full level

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CPC (source: EP KR)

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