

Title (en)

Order situation tracing system and print order receiving apparatus

Title (de)

Bestellzustandsverfolgungs- und Druckauftragsempfangssystem

Title (fr)

Système de suivi de situation d'ordre et dispositif de réception d'ordre d'impression

Publication

**EP 1087287 A2 20010328 (EN)**

Application

**EP 00308261 A 20000921**

Priority

JP 26820299 A 19990922

Abstract (en)

An order situation tracing system for tracing a processing situation for a print order, comprises a detector connected to at least one of print order receiving apparatus which is capable of outputting image data and an image forming apparatus which forms a print based on a print order information outputted from the print order receiving apparatus respectively and to detect the processing situation for the print order from receipt of the print order to completion of forming the print based on the signal from the print order receiving apparatus and from the image forming apparatus; a memory to store backup data regarding the print order in accordance with the processing situation for the print order; and an output device to output information regarding the processing situation detected by the detector. <IMAGE>

IPC 1-7

**G06F 3/12**

IPC 8 full level

**G03D 15/00** (2006.01); **G06Q 10/00** (2012.01)

CPC (source: EP)

**G03D 15/005** (2013.01); **G06Q 10/087** (2013.01)

Cited by

CN112948044A; CN110238807A

Designated contracting state (EPC)

DE FR GB NL

DOCDB simple family (publication)

**EP 1087287 A2 20010328; EP 1087287 A3 20050316**

DOCDB simple family (application)

**EP 00308261 A 20000921**