

Title (en)

METHOD AND SYSTEM FOR CONTROLLING AN INTERNET SERVICE

Title (de)

VERFAHREN UND SYSTEM ZUR STEUERUNG EINES INTERNETDIENSTES

Title (fr)

PROCEDE ET SYSTEME SERVANT A COMMANDER UN SERVICE INTERNET

Publication

EP 1097544 A1 20010509 (EN)

Application

EP 99934774 A 19990715

Priority

- FI 9900630 W 19990715
- FI 981637 A 19980717

Abstract (en)

[origin: WO0008805A1] The present invention relates to a method and system for controlling an Internet service such as an e-commerce site. The method offers the service provider facilities to control and steer the progress of the service. According to the invention, the control commands of the service provider are transmitted via a telephone network (2) to a voice response system (6) that further passes the control commands in real time to an Internet server (3).

IPC 1-7

H04L 12/24; H04L 12/66; H04L 12/58; H04M 11/06

IPC 8 full level

G06Q 30/00 (2006.01); **H04M 1/08** (2006.01); **H04M 3/493** (2006.01); **H04M 3/38** (2006.01); **H04M 7/00** (2006.01); **H04Q 1/45** (2006.01)

CPC (source: EP)

G06Q 30/06 (2013.01); **H04M 1/08** (2013.01); **H04M 3/493** (2013.01); **H04M 3/382** (2013.01); **H04M 7/0048** (2013.01); **H04M 7/1295** (2013.01); **H04Q 1/45** (2013.01)

Citation (search report)

See references of WO 0008805A1

Designated contracting state (EPC)

AT BE CH CY DE DK ES FI FR GB GR IE IT LI LU MC NL PT SE

DOCDB simple family (publication)

WO 0008805 A1 20000217; EP 1097544 A1 20010509; FI 113122 B 20040227; FI 981637 A0 19980717; FI 981637 A 20000118; NO 20010187 D0 20010112; NO 20010187 L 20010308

DOCDB simple family (application)

FI 9900630 W 19990715; EP 99934774 A 19990715; FI 981637 A 19980717; NO 20010187 A 20010112