

Title (en)
ORDERING SYSTEM

Title (de)
BESTELLUNGSSYSTEM

Title (fr)
SYSTEME DE PASSATION DE COMMANDE

Publication
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Application
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Abstract (en)
[origin: GB2341255A] A product ordering system comprises a central unit 20 and at least one user terminal 10. Each user terminal comprises processing means 14 for processing data, reader means 15 for reading product data from a portable data carrier, user interface means 12 for enabling a user to input order instructions to the terminal, and transmitter and receiver means 17 for transmitting an order signal representing the input order instructions and the read product data, together with an identification code identifying the particular user terminal, and for receiving response signals sent from the central unit 20 to that user terminal. The central unit 20 comprises processing means 21 for processing data and having a memory for receiving and storing data, and transmitting and receiving means 23 for receiving order signals from user terminals and for transmitting response signals to user terminals. The invention provides a much more convenient ordering system. It allows a user to receive immediate confirmation that an order has been received. It also avoids the need for the user to have details about the product which he/she is ordering.

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