

Title (en)

METHOD AND SYSTEM FOR RETURNED-MATERIAL CONTROL

Title (de)

VERFAHREN UND SYSTEM ZU KONTROLLE ZURÜCKGEKOMMENER MATERIALIEN

Title (fr)

PROCEDE ET SYSTEME POUR LE CONTROLE DE MATERIEL RENVOYE

Publication

EP 1133743 A1 20010919 (EN)

Application

EP 99961682 A 19991116

Priority

- US 9927146 W 19991116
- US 19286298 A 19981116

Abstract (en)

[origin: WO0030011A1] A system for returned-material control includes a computer (30, 32, or 34) suitably programmed to provide a ledger (24) including an interface for facilitating input of selected data associated with returned-material, a technical report manager (26) including an interface for providing the technical engineer with access to selected data associated with returned-material, and a returned-material project manager (28) including an interface for providing management personnel with access to returned-material project data, including individual project status information, claim disposition information, and part failure data. The technical report manager (26) preferably includes a report assembler which aids the engineer in generating a standard format analysis report relating to the returned-material.

IPC 1-7

G06F 17/60

IPC 8 full level

G06Q 10/00 (2012.01)

CPC (source: EP KR)

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Citation (search report)

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