

Title (en)

METHOD AND SYSTEM FOR RETURNED-MATERIAL CONTROL

Title (de)

VERFAHREN UND SYSTEM ZU KONTROLLE ZURÜCKGEKOMMENER MATERIALIEN

Title (fr)

PROCEDE ET SYSTEME POUR LE CONTROLE DE MATERIEL RENVOYE

Publication

**EP 1133743 A1 20010919 (EN)**

Application

**EP 99961682 A 19991116**

Priority

- US 9927146 W 19991116
- US 19286298 A 19981116

Abstract (en)

[origin: WO0030011A1] A system for returned-material control includes a computer (30, 32, or 34) suitably programmed to provide a ledger (24) including an interface for facilitating input of selected data associated with returned-material, a technical report manager (26) including an interface for providing the technical engineer with access to selected data associated with returned-material, and a returned-material project manager (28) including an interface for providing management personnel with access to returned-material project data, including individual project status information, claim disposition information, and part failure data. The technical report manager (26) preferably includes a report assembler which aids the engineer in generating a standard format analysis report relating to the returned-material.

IPC 1-7

**G06F 17/60**

IPC 8 full level

**G06Q 10/00** (2012.01)

CPC (source: EP KR)

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Citation (search report)

See references of WO 0030011A1

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DOCDB simple family (publication)

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