

Title (en)

PROCESS MANAGEMENT GRAPHICAL USER INTERFACE, SYSTEM AND METHOD

Title (de)

GRAPHISCHE BENUTZERSCHNITTSTELLE, SYSTEM UND VERFAHREN ZUR PROZESSVERWALTUNG

Title (fr)

INTERFACE GRAPHIQUE, SYSTEME ET PROCEDE DE GESTION DE PROCESSUS

Publication

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Application

EP 00938395 A 20000608

Priority

- CA 0000689 W 20000608
- US 34339199 A 19990630

Abstract (en)

[origin: WO0103023A2] A method, GUI and system for managing a process defined by a plurality of tasks capable of being completed by different users and intended to be executed in a particular order. The method includes displaying task elements corresponding to the tasks in the process, graphically identifying the task elements corresponding to tasks which have been completed and, if the user of the method is capable of completing the next uncompleted task, specially identifying the corresponding task element. These steps are repeated upon completion of the next uncompleted task. In this way, the progress of a process is tracked and the telco employee responsible for completing the next task in the process is alerted when the current task is completed, which achieves greater process efficiency, more reliable task execution and superior cost effectiveness.

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G06F 17/60

IPC 8 full level

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CPC (source: EP)

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Citation (search report)

See references of WO 0103023A2

Cited by

CN106899666A; US9165308B2; US9317490B2; US8640037B2; US9219787B1; US8996986B2; US9268547B2; US9553918B1; US8261362B2; US8516601B2; US9003552B2; US9923900B2; US10257199B2

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