

Title (en)
ORGANIZATION OF INFORMATION TECHNOLOGY FUNCTIONS

Title (de)
ORGANISATION VON INFORMATIONSTECHNOLOGIE-FUNKTIONEN

Title (fr)
ORGANISATION DE FONCTIONS DE TECHNOLOGIE DE L'INFORMATION

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Abstract (en)

[origin: WO0125877A2] The invention concerns a framework for information technology within a modern enterprise. The organization contains the functions required to effectively support a modern enterprise from an information technology point of view. The invention discloses how the several parts interact to form a structure that can manage data and information in modern enterprises, be the enterprise a governmental organization, a non-governmental organization, or a commercial enterprise.

[origin: WO0125877A2] The invention concerns a framework for information technology within a modern enterprise. The framework contains the functions required to effectively support a modern enterprise including customer service (10), service integration (20), capability development (40), change administration (50), strategy and architecture planning (60), general management and administration (70), human performance management (80), governance and strategic relationships (90). The invention discloses how the several functions interact to form a structure that can manage data and information using computer technology in modern enterprises including governmental and non-governmental organizations, and commercial enterprises.

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