

Title (en)  
METHOD AND APPARATUS FOR PROVIDING ACCESS TO INFORMATION

Title (de)  
VERFAHREN UND GERÄT UM ZUGANG ZU INFORMATION GEWÖHREN

Title (fr)  
TECHNIQUE ET DISPOSITIF D'ACCES A L'INFORMATION

Publication  
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Application  
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Abstract (en)  
[origin: WO0111499A1] The invention is a method, process, system and apparatus for providing information through a single, easy to remember telephone number (1), or a single, easy to remember network address (2). In an effort to quickly and easily ascertain information about a particular product or service (2), the user accesses the single, easy to remember number or address (2), the system recognizes the single, easy to remember number or address (2) which was used, and appropriately prompts the user for which company, product or product line is relevant to the inquiry. Upon receiving the user's reply, the user then is automatically transferred to a final destination (3), such as a company or product specific customer contact or response center, which provides the user with the desired information.

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