

Title (en)
A METHOD FOR MANAGING A UTILITY SERVICE UTILIZING A NETWORK

Title (de)
VERFAHREN ZUM VERWALTEN EINES VERSORGUNGSDIENSTES MIT HILFE EINES NETZWERKS

Title (fr)
PROCEDE DE GESTION D'UN SERVICE UTILITAIRE AU MOYEN D'UN RESEAU

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Abstract (en)
[origin: WO0146845A2] A system, method and article of manufacture are provided for operating a utility service utilizing an internet protocol network by defining a database including account information of a customer of a utility. It should be noted that the database may be part of a system having more than one physical storage location. Customer usage of the utility is then monitored utilizing the internet protocol network. Usage data gathered while monitoring the customer usage is stored in the database. Customer service information is posted utilizing the internet protocol network. In one embodiment of the present invention, customer service information is received utilizing the internet protocol network. Such customer service information may include customer identity, a type of service, service measurement and/or time interval.

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Citation (examination)

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