

Title (en)

A REMOTE ASSISTANCE AND MANAGEMENT SYSTEM FOR HOUSEHOLD APPLIANCES IN PARTICULAR GAS BOILERS FOR HEATING PURPOSES

Title (de)

FERNHILFE- UND VERWALTUNGS-SYSTEM FÜR HAUSHALTSGERÄTEN UND INSbesondere HEIZUNGSKESSEL FÜR HEIZZWECKE

Title (fr)

SYSTEME DE GESTION ET D'ASSISTANCE A DISTANCE POUR APPAREILS DOMESTIQUES DE TYPOLOGIES DIFFERENTES ALIMENTÉS EN ENERGIE PROVENANT DU RESEAU ELECTRIQUE, EN PARTICULIER POUR CHAUFFE-EAU A GAZ DESTINÉ A DES APPLICATIONS DE CHAUFFAGE

Publication

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Application

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Priority

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- IT MO20000048 A 20000320

Abstract (en)

[origin: WO0171692A3] This invention describes a system involving the remote-controlled assistance and management of household appliances, in a broad sense of the term, and in particular a boiler (1) for heating purposes. A plurality of connections (A), which are remote and bi-directional, run between a plurality of entities including, for example, a user device (2), a technical assistance centre (3), data traffic processing and management centre (4) and a statistics database (5).

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