

Title (en)
AUTOMATED CLAIMS FULFILLMENT SYSTEM

Title (de)
AUTOMATISIERTES SCHADENSANSPRUCHREGULIERUNGSSYSTEM

Title (fr)
SYSTEME AUTOMATISE DE GESTION DE DECLARATIONS DE SINISTRE

Publication
EP 1292896 A1 20030319 (EN)

Application
EP 01944645 A 20010607

Priority
• US 0140859 W 20010607
• US 59869300 A 20000621

Abstract (en)
[origin: WO0198914A1] An automated claims fulfillment system for use in the insurance industry. Communication channels (17) connect a claimant (14) submitting an insurance claim for loss of an insured item, an insurer (10) and suppliers (16), to the claims fulfillment system. The claims fulfillment system automatically coordinates activities between the insurer, the suppliers and the claimant so that the claimant is provided with a claimant-selected product or service by at least one of the suppliers to fulfill the insurance claim.

IPC 1-7
G06F 15/00

IPC 8 full level
G06Q 10/00 (2012.01); **G06Q 40/00** (2012.01)

CPC (source: EP)
G06Q 10/10 (2013.01); **G06Q 40/08** (2013.01)

Designated contracting state (EPC)
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