

Title (en)
AUTOMATED CLAIMS FULFILLMENT SYSTEM

Title (de)
AUTOMATISIERTES SCHADENSANSPRUCHREGULIERUNGSSYSTEM

Title (fr)
SYSTEME AUTOMATISE DE GESTION DE DECLARATIONS DE SINISTRE

Publication
EP 1292896 A4 20050921 (EN)

Application
EP 01944645 A 20010607

Priority
• US 0140859 W 20010607
• US 59869300 A 20000621

Abstract (en)
[origin: WO0198914A1] An automated claims fulfillment system for use in the insurance industry. Communication channels (17) connect a claimant (14) submitting an insurance claim for loss of an insured item, an insurer (10) and suppliers (16), to the claims fulfillment system. The claims fulfillment system automatically coordinates activities between the insurer, the suppliers and the claimant so that the claimant is provided with a claimant-selected product or service by at least one of the suppliers to fulfill the insurance claim.

IPC 1-7
G06F 15/00; **G06F 17/60**

IPC 8 full level
G06Q 10/00 (2012.01); **G06Q 40/00** (2012.01)

CPC (source: EP)
G06Q 10/10 (2013.01); **G06Q 40/08** (2013.01)

Citation (search report)
• [X] EP 0370146 A1 19900530 - STRATEGIC PROCESSING CORP [US]
• [A] WO 9210807 A1 19920625 - AUTOMATIC DATA PROCESSING INC [US]
• [E] WO 0188813 A1 20011122 - I2 TECHNOLOGIES INC [US]
• See references of WO 0198914A1

Designated contracting state (EPC)
AT BE CH CY DE DK ES FI FR GB GR IE IT LI LU MC NL PT SE TR

DOCDB simple family (publication)
WO 0198914 A1 20011227; AU 6703301 A 20020102; EP 1292896 A1 20030319; EP 1292896 A4 20050921

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US 0140859 W 20010607; AU 6703301 A 20010607; EP 01944645 A 20010607