

Title (en)

METHOD FOR PUTTING THROUGH AT LEAST ONE CALL HAVING A PREDETERMINABLE PRIORITY

Title (de)

VERFAHREN ZUM VERMITTELN VON ZUMINDEST EINER EINE VORGEGBARE PRIORITÄT AUFWEISENDEN
KOMMUNIKATIONSBEZIEHUNG

Title (fr)

PROCEDE D'ETABLISSEMENT D'AU MOINS UNE RELATION DE COMMUNICATION PRESENTANT UNE PRIORITE PREDEFINIE

Publication

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Application

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Abstract (en)

[origin: WO0215546A1] The invention relates to a method for putting through at least one call having a predeterminable priority (cpr) to at least one subscriber connection (TA1 n) allocated to at least one call distribution system (CDS). The distribution of the at least one call which is to be put through to the group (CDS) is controlled according to the respective priority (cpr) thereof. The inventive method represents a useful extension of the MLPP standard in the direction of the call centre, the triggering of calls being avoided by calls having a higher priority.

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