

Title (en)  
SYSTEM AND METHODS TO EFFECT RETURN OF A CONSUMER PRODUCT

Title (de)  
SYSTEM UND VERFAHREN ZUM BEWIRKEN DER ZURÜCKSENDUNG EINES VERBRAUCHERPRODUKTS

Title (fr)  
SYSTEMES ET PROCEDES POUR EFFECTUER LE RENVOI D'UN PRODUIT DE CONSOMMATION

Publication  
**EP 1307845 A4 20060614 (EN)**

Application  
**EP 01952555 A 20010710**

Priority  
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• US 79264601 A 20010223

Abstract (en)  
[origin: WO0205186A1] A network server (120) is provided which effects the return of a consumer product. The network server is adapted to present to a client (100) located on the network one or more form pages adapted to elicit consumer information including an identification of the consumer product to be returned and an identification of the present location of the consumer product. The server can receive the consumer information and transmit to the client shipping label data (170) which includes an identification of a destination for the consumer product and of a carrier service. The destination is selected in accordance with the consumer information and without regard to where the consumer product was purchased.

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**G06F 17/60**

IPC 8 full level  
**G06Q 30/00** (2012.01)

CPC (source: EP)  
**G06Q 30/06** (2013.01)

Citation (search report)  
• [X] "GATEWAY CONSUMER PRODUCTS LIMITED WARRANTY AND TERMS & CONDITIONS AGREEMENT", INTERNET CITATION, 19 January 2000 (2000-01-19), XP007900449  
• See references of WO 0205186A1

Designated contracting state (EPC)  
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DOCDB simple family (publication)  
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