

Title (en)
METHODS AND APPARATUS FOR INTERACTIVE COMMUNICATIONS

Title (de)
VERFAHREN UND VORRICHTUNG ZUR INTERAKTIVEN KOMMUNIKATIONS

Title (fr)
PROCEDES ET APPAREIL POUR COMMUNICATIONS INTERACTIVES AVEC DU PERSONNEL D'ENTRETIEN ET D'ASSISTANCE

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Application
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Abstract (en)
[origin: WO0225319A2] In one aspect, a method of communicating between an on-site location and an off-site location is provided. The method comprising providing a communications attachment that can be positioned at the on-site location. A 2 or more-way communication system is established between the on-site location and the off-site location. The actions of the on-site location are remotely monitored by input from the off-site location. In another aspect, an apparatus comprises an off-site service computer, a communications attachment, and a communications system. The communications attachment is positioned an on-site location. A communication system between the communications attachment and the off-site service computer. In one aspect, the communications attachment is secured to a hardhat. One aspect of the communications attachment provides for communication between a person located on-site and an off-site service person for failure analysis of a complex system.

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