

Title (en)

METHOD AND DEVICE FOR THE PREPARATION OF THE INSTRUCTION MANUALS FOR HOUSEHOLD APPLIANCES

Title (de)

VERFAHREN UND VORRICHTUNG ZUR BEREITSTELLUNG VON GEBRAUCHSANLEITUNGEN FÜR HAUSGERÄTE

Title (fr)

PROCEDE ET DISPOSITIF DE MISE A DISPOSITION DE NOTICES D'UTILISATION POUR APPAREILS ELECTROMENAGERS

Publication

**EP 1337939 A2 20030827 (DE)**

Application

**EP 01996800 A 20011106**

Priority

- DE 10056490 A 20001115
- EP 0112833 W 20011106

Abstract (en)

[origin: WO0241172A2] The invention relates to a method for the preparation of the instruction manuals for household appliances, corresponding device and an information system. According to the invention, a method and corresponding device for the improved provision of instruction manuals to customers can be achieved, whereby a message (8) requesting a current instruction manual is sent from a household appliance connected to a distributed network (3) to a service provider (6) and the instruction manuals are received in the location of household appliance (2) over the distributed network (3).

IPC 1-7

**G06F 17/30**; H04L 12/28; H04L 29/06; H04L 29/12

IPC 8 full level

**G06Q 30/00** (2012.01)

CPC (source: EP)

**G06Q 30/02** (2013.01)

Citation (search report)

See references of WO 0241172A2

Designated contracting state (EPC)

AT BE CH CY DE DK ES FI FR GB GR IE IT LI LU MC NL PT SE TR

DOCDB simple family (publication)

**WO 0241172 A2 20020523**; **WO 0241172 A3 20021107**; DE 10056490 A1 20020606; EP 1337939 A2 20030827

DOCDB simple family (application)

**EP 0112833 W 20011106**; DE 10056490 A 20001115; EP 01996800 A 20011106