

Title (en)
METHOD AND SYSTEM FOR PROCESSING A REQUEST OF A CUSTOMER

Title (de)
VERFAHREN UND SYSTEM ZUR VERARBEITUNG EINER BENUTZERANFRAGE

Title (fr)
PROCEDE ET SYSTEME DE TRAITEMENT D'UNE DEMANDE D'UN CLIENT

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Application
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Abstract (en)
[origin: WO0237242A2] The invention provides a method and system for processing securely an originator request of a customer. This originator request can be sent to at least one first entity. The method for processing the originator request comprises the steps of a) sending from the customer the originator request to the or each first entity; b) connecting the or each first entity to a computation entity; c) adding by the or each first entity, on receipt of the originator request, information concerning the originator request thereby forming a first-modified request; d) sending at least part of the first modified request to at least the computation entity; e) having received at least part of the first-modified request by the computation entity deriving a computation-entity result from the atleast part of the first-modified request; f) sending at least part of the computation-entity result to the or each first entity; g) having received at least part of the computation-entity result by the or each first entity deriving therefrom a first-entity result and forwarding it at least in part; and h) having received at least part of the first-entity result by the customer deriving therefrom a customer result.

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