

Title (en)

SYSTEM AND METHOD FOR DISPLAYING AND SELLING GOODS AND SERVICES IN A RETAIL ENVIRONMENT EMPLOYING ELECTRONIC SHOPPER AIDS

Title (de)

SYSTEM UND VERFAHREN ZUM DARSTELLEN UND VERKAUFEN VON GÜTERN UND DIENSTLEISTUNGEN IN EINER EINZELHANDELSUMGEBUNG UNTER VERWENDUNG VON ELEKTRONISCHEN EINKÄUFER-HILFSMITTELN

Title (fr)

SYSTEME ET PROCEDE POUR AFFICHER ET VENDRE DES BIENS ET DES SERVICES DANS UN ENVIRONNEMENT DE VENTE AU DETAIL FAISANT APPEL A DES AIDES ELECTRONIQUES A L'ACHAT

Publication

EP 1402434 A2 20040331 (EN)

Application

EP 01987114 A 20011128

Priority

- US 0144448 W 20011128
- US 25311200 P 20001128
- US 82399901 A 20010403
- US 99480501 A 20011128

Abstract (en)

[origin: WO0247001A2] ShopLive system supports existing merchants and malls to better serve customers by providing easy access to merchandise and sales assistants over a communication network to display items and to provide expert information on products. The shopping experience is enhanced by tokens to allow ease of shopping and checkout. Items purchased that need installation or service or supported by accessing live experts. Direct connection to service providers is available over the network. If a shopper does not find the desired merchandise they are referred to another merchant who has the product and the referring merchants receives a commission or other consideration.

IPC 1-7

G06F 17/60

IPC 8 full level

G06Q 30/00 (2012.01)

CPC (source: EP)

G06Q 30/02 (2013.01)

Citation (search report)

See references of WO 0247001A2

Citation (examination)

- PRIHAVEC B.; SOLINA F.: "User Interface for Video Observation over the Internet", JOURNAL OF NETWORK AND COMPUTER APPLICATIONS, 1998, pages 1 - 20, XP007904173
- KAMI H. ET AL: "A NETWORK MPEG CAMERA", IEEE TRANSACTIONS ON CONSUMER ELECTRONICS, IEEE SERVICE CENTER, NEW YORK, NY, US, vol. 45, no. 4, 1 November 1999 (1999-11-01), IEEE SERVICE CENTER, NEW YORK, NY, US, pages 1206 - 1212, XP000928108
- KAMI H. ET AL: "A network MPEG camera", CONSUMER ELECTRONICS, 22 June 1999 (1999-06-22), PISCATAWAY, NJ, USA, IEEE, US, pages 82 - 83, XP010346543
- ZAHEDI E.; ALI M.A.M.; GANGEH M.J.: "Design of a web-based wireless mobile teleconsultation system with a remote control camera", ENGINEERING IN MEDICINE AND BIOLOGY SOCIETY, 2000. PROCEEDINGS OF THE 22ND ANNUAL INTERNATIONAL CONFERENCE OF THE IEEE 23-28 JULY 2000, PISCATAWAY, NJ, USA, IEEE, 23 July 2000 (2000-07-23), pages 1360 - 1363, XP010529182
- CHANG E. C.-P.: "Internet based remote camera control system", INTELLIGENT VEHICLES SYMPOSIUM, 19 September 1996 (1996-09-19), NEW YORK, NY, USA, IEEE, US, pages 126 - 129, XP010209722
- GUNJI T.; YONEKURA T.: "REAL-TIME INTERACTIVE REMOTE IMAGE ACQUISITION BY UTILIZING THE SCOPE CACHE", PROCEEDINGS OF THE SPIE, SPIE, BELLINGHAM, VA, US, 24 January 2000 (2000-01-24), pages 342 - 349, XP008021887
- NISHIUCHI N. ET AL: "A man-machine interface for camera control in remote monitoring using line-of-sight", SYSTEMS, MAN, AND CYBERNETICS, 2000 IEEE INTERNATIONAL CONFERENCE ON NASHVILLE, TN, USA 8-11 OCT. 2000, PISCATAWAY, NJ, USA, IEEE, US, 8 October 2000 (2000-10-08), pages 882 - 887, XP010524764
- PONG-FUI CHANG; SHIAW-SHIANG JIANG; LONG-YIH CHU: "A remote multi-camera visual surveillance system using frame-switching technology", CONFERENCE PROCEEDINGS ARTICLE, 5 October 1988 (1988-10-05), pages 105 - 109, XP010078121
- KISSOCK P.S.; PRITCHARD D.A.: "A proposed protocol for remote control of automated assessment devices", SECURITY TECHNOLOGY, 1996. 30TH ANNUAL 1996 INTERNATIONAL CARNAHAN CONFERENCE LEXINGTON, KY, USA 2-4 OCT. 1996, NEW YORK, NY, USA, IEEE, US, 2 October 1996 (1996-10-02), pages 115 - 119, XP010199876
- WENDORFF R.G. ET AL: "REMOTE EXECUTION OF HAVI APPLICATIONS ON INTERNET-ENABLED DEVICES", IEEE TRANSACTIONS ON CONSUMER ELECTRONICS, vol. 43, no. 3, 1 August 2001 (2001-08-01), IEEE SERVICE CENTER, NEW YORK, NY, US, pages 485 - 495, XP001113121
- HAWKINS R.B.: "The network is the video camera-technologies for enabling embedded video in intelligent networks", CONFERENCE PROCEEDINGS ARTICLE, 18 November 1999 (1999-11-18), pages 9/1 - 9/6, XP006502618
- NISHIMURA K.; MAEDA K.; AIBARA R.: "Real-time camera control for videoconferencing over the Internet", REAL-TIME COMPUTING SYSTEMS AND APPLICATIONS, 1998. PROCEEDINGS. FIFTH INTERNATIONAL CONFERENCE ON HIROSHIMA, JAPAN 27-29 OCT. 1998, LOS ALAMITOS, CA, USA, IEEE COMPUT. SOC, US, 27 October 1998 (1998-10-27), pages 121 - 124, XP010312405

Cited by

US11501360B2

Designated contracting state (EPC)

AT BE CH CY DE DK ES FI FR GB GR IE IT LI LU MC NL PT SE TR

DOCDB simple family (publication)

WO 0247001 A2 20020613; WO 0247001 A8 20031231; AU 3936102 A 20020618; CA 2430221 A1 20020613; EP 1402434 A2 20040331; EP 1993068 A2 20081119; JP 2004534984 A 20041118; JP 2008146663 A 20080626; MX PA03004755 A 20050125

DOCDB simple family (application)

US 0144448 W 20011128; AU 3936102 A 20011128; CA 2430221 A 20011128; EP 01987114 A 20011128; EP 08159963 A 20011128;
JP 2002548650 A 20011128; JP 2008000076 A 20080104; MX PA03004755 A 20011128