

Title (en)
Enhanced telephony computer user interface allowing user interaction and control of a telephone using a personal computer

Title (de)
Verbesserte Benutzerschnittstelle für Rechnertelefonie mit Benutzereinwirkung zur Steuerung einer Fernsprechstelle unter Verwendung eines Rechners

Title (fr)
Interface utilisateur amélioré pour la téléphonie par ordinateur permettant l'interaction et la commande d'un téléphone par un ordinateur

Publication
EP 1480422 A2 20041124 (EN)

Application
EP 04012125 A 20040521

Priority
US 44539503 A 20030520

Abstract (en)
An enhanced telephony (ET) computer user interface that seamlessly integrates features of a personal computer (PC) and a telephone into a coherent user interface. The user is provided with a rich variety of functionality that leverages the fact that the PC has considerably more processing power and greater access to variety of data than the ordinary telephone. This processing power and data access is used to the user's advantage as the telephone's capabilities and functionality are greatly expanded. In general, the ET user interface includes a plurality of environments for the user to choose. These environments include a My Contacts environment, a communication preferences environment, and a Call History environment. Each of these environments contains certain available processes and features for controlling and managing telephones.

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IPC 8 full level
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CPC (source: EP KR US)
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H04M 2203/558 (2013.01 - EP US); **H04M 2250/60** (2013.01 - EP US)

Citation (applicant)
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