

Title (en)
RECEIVING AND REPORTING PAGE-SPECIFIC USER FEEDBACK CONCERNING ONE OR MORE PARTICULAR WEB PAGES OF A WEBSITE

Title (de)
EMPFANGEN UND MELDEN SEITENSPEZIFISCHER BENUTZERRÜCKMELDUNG BEZÜGLICH EINER ODER MEHRERER BESTIMMTER
WEBSEITEN EINER WEBSEITE

Title (fr)
RECEPTION ET RAPPORT DE RETOUR D'INFORMATION UTILISATEUR SPECIFIQUE DE PAGE CONCERNANT UNE OU PLUSIEURS
PAGES WEB D'UN SITE WEB

Publication
EP 1525536 A4 20060913 (EN)

Application
EP 03771846 A 20030725

Priority
• US 0323327 W 20030725
• US 21060902 A 20020731
• US 23821502 A 20020909

Abstract (en)
[origin: WO2004012049A2] A method for receiving page-specific user feedback concerning a web page of a website includes using an icon viewable on the page to solicit one or more page-specific open-ended comments concerning the page from a user that has accessed the page. The method includes using software associated with the icon to receive one or more page-specific comments from the user for reporting to a website owner. In one embodiment, the software requires the user to provide one or more page-specific subjective ratings concerning the page as a whole to provide one or more page-specific open-ended comments concerning the page. In another embodiment, the software obtains background data for reporting to a website owner along with the one or more page-specific open-ended comments concerning the page. In another embodiment, each appearance of a specified word in the one or more open-ended comments concerning the page is identified and a report reflecting the identified appearances of the specified word is generated.

IPC 8 full level
G06F 15/173 (2006.01); **G06Q 10/00** (2012.01); **G06Q 30/00** (2012.01)

IPC 8 main group level
G06F (2006.01)

CPC (source: EP)
G06Q 10/10 (2013.01); **G06Q 30/02** (2013.01)

Citation (search report)
• No Search
• See references of WO 2004012049A2

Citation (examination)
• US 6421724 B1 20020716 - NICKERSON RAND B [US], et al
• US 2002087526 A1 20020704 - RAO DILEEP R [US]

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DOCDB simple family (publication)
WO 2004012049 A2 20040205; WO 2004012049 A3 20041028; AU 2003256812 A1 20040216; AU 2003256812 A8 20040216;
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