

Title (en)
METHODS AND SYSTEMS FOR AUTOMATIC FORWARDING OF COMMUNICATIONS TO A PREFERRED DEVICE

Title (de)
VERFAHREN UND SYSTEME ZUR AUTOMATISCHEN WEITERLEITUNG DER KOMMUNIKATION ZU EINER BEVORZUGTEN EINRICHTUNG

Title (fr)
PROCEDES ET SYSTEMES PERMETTANT DE TRANSMETTRE AUTOMATIQUEMENT DES COMMUNICATIONS VERS UN DISPOSITIF PREFERE

Publication
EP 1568169 A4 20121010 (EN)

Application
EP 03790053 A 20031125

Priority

- US 0337706 W 20031125
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Abstract (en)
[origin: WO2004049615A2] Methods and systems for routing a communication to a preferred device are disclosed. A service center consistent with the present invention is operable to receive information pertaining to a communication to a user from a calling party, and retrieve data corresponding to the user using the received information. The service center also determines a preferred device of the user based on the retrieved data, wherein the preferred device is one of a plurality of devices associated with the user. Thereafter, the service center ascertains whether the preferred device of the user requires a new mode of delivery, and routes the communication to the preferred device of the user based on the ascertaining.

IPC 8 full level
G06F 15/16 (2006.01); **G06F 15/167** (2006.01); **G06F 15/173** (2006.01); **G06F 17/30** (2006.01); **H04B 7/00** (2006.01); **H04J 1/00** (2006.01); **H04L 1/00** (2006.01); **H04L 12/16** (2006.01); **H04L 12/66** (2006.01); **H04M 1/00** (2006.01); **H04M 1/56** (2006.01); **H04M 1/64** (2006.01); **H04M 3/00** (2006.01); **H04M 3/24** (2006.01); **H04M 3/42** (2006.01); **H04M 3/436** (2006.01); **H04M 3/48** (2006.01); **H04M 3/493** (2006.01); **H04M 3/56** (2006.01); **H04M 3/58** (2006.01); **H04M 7/00** (2006.01); **H04M 15/00** (2006.01); **H04M 15/06** (2006.01); **H04Q 3/00** (2006.01); **H04Q 7/20** (2006.01); **H04Q 7/24** (2006.01); **H04M 3/38** (2006.01); **H04M 3/537** (2006.01)

IPC 8 main group level
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CPC (source: EP)
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Citation (search report)

- [X] WO 9720423 A1 19970605 - BELL COMMUNICATIONS RES [US]
- [X] US 5742668 A 19980421 - PEPE DAVID MATTHEW [US], et al
- See references of WO 2004049615A2

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US10781450B2

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