

Title (en)  
METHODS AND SYSTEMS FOR CALL MANAGEMENT WITH USER INTERVENTION

Title (de)  
VERFAHREN UND SYSTEME ZUR VERBINDUNGSVERWALTUNG MIT BENUTZERINTERVENTION

Title (fr)  
PROCEDES ET SYSTEMES DE GESTION D'UN APPEL AVEC INTERVENTION DE L'UTILISATEUR

Publication  
**EP 1568194 A4 20130123 (EN)**

Application  
**EP 03783773 A 20031125**

Priority

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- US 42870402 P 20021125
- US 43601802 P 20021226

Abstract (en)  
[origin: WO2004049614A2] Methods and systems for managing a call in real-time are disclosed. Methods and systems consistent with the present invention manage a call in real-time based on input from a user. A service center receives information pertaining to a call to the user from a service control point and sends a notification of the call to a device associated with the user. The service center receives a response to the notification from the user. Thereafter, the service center instructs the service control point to connect the call based on the response.

IPC 8 full level  
**H04M 3/436** (2006.01); **G06F 15/16** (2006.01); **G06F 15/167** (2006.01); **G06F 15/173** (2006.01); **G06F 17/30** (2006.01); **H04B 7/00** (2006.01); **H04J 1/00** (2006.01); **H04L 1/00** (2006.01); **H04L 12/16** (2006.01); **H04L 12/66** (2006.01); **H04M 1/00** (2006.01); **H04M 1/56** (2006.01); **H04M 1/64** (2006.01); **H04M 3/00** (2006.01); **H04M 3/24** (2006.01); **H04M 3/42** (2006.01); **H04M 3/48** (2006.01); **H04M 3/493** (2006.01); **H04M 3/56** (2006.01); **H04M 3/58** (2006.01); **H04M 7/00** (2006.01); **H04M 15/00** (2006.01); **H04M 15/06** (2006.01); **H04Q 3/00** (2006.01); **H04Q 7/20** (2006.01); **H04Q 7/24** (2006.01); **H04M 3/38** (2006.01); **H04M 3/537** (2006.01)

IPC 8 main group level  
**G06F** (2006.01); **H04J** (2006.01); **H04L** (2006.01); **H04M** (2006.01)

CPC (source: EP)  
**H04M 3/42229** (2013.01); **H04M 3/436** (2013.01); **H04M 15/09** (2013.01); **H04Q 3/0029** (2013.01); **H04M 2215/66** (2013.01); **H04Q 2213/13034** (2013.01); **H04Q 2213/13093** (2013.01); **H04Q 2213/1322** (2013.01); **H04Q 2213/13224** (2013.01); **H04Q 2213/13282** (2013.01)

Citation (search report)

- No further relevant documents disclosed
- See references of WO 2004049614A2

Cited by  
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