

Title (en)

METHODS AND SYSTEMS FOR LINE MANAGEMENT

Title (de)

VERFAHREN UND SYSTEME ZUR ANSCHLUSSVERWALTUNG

Title (fr)

PROCEDES ET SYSTEMES DE GESTION DE LIGNES

Publication

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Application

EP 03790103 A 20031125

Priority

- US 0337882 W 20031125
- US 42870402 P 20021125
- US 43601802 P 20021226

Abstract (en)

[origin: WO2004049680A1] Methods and systems are provided for managing one or more communications lines associated with a user of a communications network [104]. A service center [106] may receive from a user [101] line management information regarding one or more of the user's communications lines. This line management information may include a request from the user to handle all calls to the communications line in a particular manner (e.g., forward all calls to a different number). This line management information may also include information regarding scheduling the handling of calls to the communications line (e.g., scheduling call forwarding) or a request to handle calls differently based on information identifying the origination of the call (e.g., caller-ID). The service center may then forward instructions to the communications network such that the components (e.g., SSP or SCP) [314] of the communications network implement the user's modifications.

IPC 8 full level

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IPC 8 main group level

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CPC (source: EP)

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Citation (search report)

- [X] WO 0243338 A1 20020530 - SBC TECHN RES INC [US]
- See references of WO 2004049680A1

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AL LT LV MK

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