

Title (en)

METHOD AND SYSTEM FOR SUPPLYING A NUMBER OF SERVICE PROVIDERS WITH TECHNICAL SERVICE DEVICES

Title (de)

VERFAHREN UND SYSTEM ZUR VERSORGUNG VON MEHREREN SERVICE-DIENSTLEISTERN MIT TECHNISCHEN SERVICEGERÄTEN

Title (fr)

PROCEDE ET SYSTEME POUR ALIMENTER PLUSIEURS PRESTATAIRES DE SERVICE EN DISPOSITIFS DE SERVICE TECHNIQUES

Publication

EP 1614067 A2 20060111 (DE)

Application

EP 04726434 A 20040408

Priority

- DE 2004000755 W 20040408
- DE 10316481 A 20030409

Abstract (en)

[origin: WO2004092986A2] A method for supplying a number of service providers with technical service devices makes it possible to reduce the expense incurred by a service provider for supplying its service employees with service devices and simultaneously and to improve the service process of the service provider and/or its quality of service. According to the invention, a number of service devices are assigned to each of the service providers, and each of the service providers respectively perform services at a number of facility locations that are located at locations different from storage locations for service devices thereof. The inventive method comprises the following steps: managing the service devices via a device service provider to which the respective number of service devices can be made available by the service providers, with the aid of a data processing system, whereby each of the service providers can access the data processing system, and a delivery of one or more service devices of the service provider to a desired facility location can be requested via the data processing system; delivering the requested service device(s) to the desired facility location via the device service provider.

IPC 1-7

G06Q 10/00; G06F 7/00

IPC 8 full level

G06Q 10/00 (2012.01)

CPC (source: EP US)

G06Q 10/06 (2013.01 - EP US); **G06Q 10/063112** (2013.01 - EP US); **G06Q 10/06315** (2013.01 - EP US); **G06Q 10/087** (2013.01 - EP US); **G06Q 10/10** (2013.01 - EP US)

Designated contracting state (EPC)

AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LI LU MC NL PL PT RO SE SI SK TR

DOCDB simple family (publication)

WO 2004092986 A2 20041028; **WO 2004092986 A3 20041223**; DE 112004001066 D2 20060524; EP 1614067 A2 20060111; NO 20055242 D0 20051108; NO 20055242 L 20060109; US 2006277085 A1 20061207; US 7831458 B2 20101109

DOCDB simple family (application)

DE 2004000755 W 20040408; DE 112004001066 T 20040408; EP 04726434 A 20040408; NO 20055242 A 20051108; US 55219605 A 20051006