

Title (en)

METHOD AND SYSTEM FOR SUPPLYING A NUMBER OF SERVICE PROVIDERS WITH TECHNICAL SERVICE DEVICES

Title (de)

VERFAHREN UND SYSTEM ZUR VERSORGUNG VON MEHREREN SERVICE-DIENSTLEISTERN MIT TECHNISCHEN SERVICEGERÄTEN

Title (fr)

PROCEDE ET SYSTEME POUR ALIMENTER PLUSIEURS PRESTATAIRES DE SERVICE EN DISPOSITIFS DE SERVICE TECHNIQUES

Publication

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Application

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Priority

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Abstract (en)

[origin: WO2004092986A2] A method for supplying a number of service providers with technical service devices makes it possible to reduce the expense incurred by a service provider for supplying its service employees with service devices and simultaneously and to improve the service process of the service provider and/or its quality of service. According to the invention, a number of service devices are assigned to each of the service providers, and each of the service providers respectively perform services at a number of facility locations that are located at locations different from storage locations for service devices thereof. The inventive method comprises the following steps: managing the service devices via a device service provider to which the respective number of service devices can be made available by the service providers, with the aid of a data processing system, whereby each of the service providers can access the data processing system, and a delivery of one or more service devices of the service provider to a desired facility location can be requested via the data processing system; delivering the requested service device(s) to the desired facility location via the device service provider.

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