

Title (en)
KNOWLEDGE-BASED DIAGNOSTIC SYSTEM FOR A COMPLEX TECHNICAL SYSTEM, COMPRISING TWO SEPARATE KNOWLEDGE BASES FOR PROCESSING TECHNICAL SYSTEM DATA AND CUSTOMER COMPLAINTS

Title (de)
WISSENSBASIERTES DIAGNOSESYSTEM FÜR EIN KOMPLEXES TECHNISCHES SYSTEM MIT ZWEI GETRENNTEN WISSENSBASEN ZUR VERARBEITUNG TECHNISCHER SYSTEMDATEN UND ZUR VERARBEITUNG VON KUNDENBEANSTANDUNGEN

Title (fr)
SYSTEME DE DIAGNOSTIC BASE SUR LES CONNAISSANCES POUR UN SYSTEME TECHNIQUE COMPLEXE POURVU DE DEUX BASES DE CONNAISSANCES SEPEEES POUR LE TRAITEMENT DE DONNEES TECHNIQUES DE SYSTEME ET DE RECLAMATIONS DE CLIENTS

Publication
EP 1751637 A1 20070214 (DE)

Application
EP 05738120 A 20050504

Priority
• EP 2005004816 W 20050504
• DE 102004024262 A 20040515

Abstract (en)
[origin: WO2005111752A1] The inventive diagnostic system supports the location of defects that occur intermittently by logging said defects in a temporary onboard diagnosis or a temporary remote diagnosis with subsequent evaluation at the garage. The basic advantage of said method is that the customer retains his or her vehicle during the defect location process.

IPC 8 full level
G05B 23/02 (2006.01)

CPC (source: EP US)
G05B 23/0248 (2013.01 - EP US); **G05B 23/0278** (2013.01 - EP US); **G05B 2223/04** (2018.07 - EP US)

Citation (search report)
See references of WO 2005111752A1

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