

Title (en)
RETURN REWARDS

Title (de)
GEWINNBELOHNUNGEN

Title (fr)
AVANTAGES DE RETOUR

Publication
EP 1889201 A4 20100602 (EN)

Application
EP 06749726 A 20060411

Priority

- US 2006013431 W 20060411
- US 33158106 A 20060113
- US 33185006 A 20060113
- US 67232205 P 20050418
- US 67356605 P 20050421

Abstract (en)
[origin: WO2006113223A2] Computerized decision-making systems and methods are described for determining whether to provide one or more rewards, such as a coupon or instant discount, to a customer (110) requesting to make a merchandise return at a store (120) , and, if so, to determine the terms of the reward, such as value, expiration date/time and other terms that may be associated with a coupon. The reward determinations may be implemented in conjunction with a system (100) for authorizing the requested merchandise return transaction. Information about the requested return may be used together with data about the customer's past purchase, return transactions, and other customer-related data. In some embodiments, the determinations (650) are based, at least in part, on store-related information and policies. The reward may be printed with a receipt (330) issued to the customer at the point of return (125) and/or may be provided to the customer using a wide variety of other communications technologies.

IPC 8 full level
G06Q 30/00 (2006.01); **G07G 1/14** (2006.01)

CPC (source: EP)
G06Q 20/387 (2013.01); **G06Q 30/06** (2013.01); **G07G 1/0036** (2013.01)

Citation (search report)

- [L] EPO: "Mitteilung des Europäischen Patentamts vom 1. Oktober 2007 über Geschäftsmethoden = Notice from the European Patent Office dated 1 October 2007 concerning business methods = Communiqué de l'Office européen des brevets, en date du 1er octobre 2007, concernant les méthodes dans le domaine des activités", JOURNAL OFFICIEL DE L'OFFICE EUROPEEN DES BREVETS.OFFICIAL JOURNAL OF THE EUROPEAN PATENT OFFICE.AMTSBLATTT DES EUROPÄISCHEN PATENTAMTS, OEB, MUNCHEN, DE, vol. 30, no. 11, 1 November 2007 (2007-11-01), pages 592 - 593, XP007905525, ISSN: 0170-9291
- See references of WO 2006113223A2

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US9646319B2; US9330397B2; US9424588B2; US9996839B2

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