

Title (en)

INTEGRATION OF ENTERPRISE VOICEMAIL IN MOBILE SYSTEMS

Title (de)

INTEGRATION VON UNTERNEHMENS-VOICEMAIL IN MOBILE SYSTEME

Title (fr)

INTÉGRATION D'UNE MESSAGERIE VOCALE D'ENTREPRISE DANS DES SYSTÈMES MOBILES

Publication

EP 1987659 A4 20120919 (EN)

Application

EP 07709640 A 20070108

Priority

- US 2007000487 W 20070108
- US 75668606 P 20060106

Abstract (en)

[origin: WO2007081929A2] An integrated voicemail system is described that provides "visual voicemail" that overcomes the shortcomings associated with a user having to dial into a voicemail system and navigate through a menu of options using conventional voice and/or standard DTMF signaling-based browsing capabilities. The visual voicemail instead provides, via a client device of the user's choice, a visual presentation of a user's voicemails along with state information of the voicemails. The visual presentation of the voicemails includes a user interface that allows a user to control or manipulate voicemails from the client device, where the manipulation includes playing, pausing, rewinding, fast-forwarding, deleting, and changing a state of each voicemail. The visual voicemail also eliminates the need for a user to periodically call-in to the enterprise voicemail system in order to check for voicemail messages as the messages can be automatically delivered to the user's client device.

IPC 8 full level

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CPC (source: EP)

H04L 67/1095 (2013.01); **H04M 1/72433** (2021.01); **H04M 3/53333** (2013.01); **H04W 4/12** (2013.01); **H04M 2203/253** (2013.01);
H04M 2203/256 (2013.01); **H04M 2203/4509** (2013.01); **H04M 2203/554** (2013.01); **H04M 2207/18** (2013.01)

Citation (search report)

- [X] US 2005186945 A1 20050825 - MAZOR GADI [IL]
- [A] WO 03085946 A1 20031016 - GOOD TECHNOLOGY INC [US]
- See references of WO 2007081929A2

Citation (examination)

- US 6792085 B1 20040914 - RIGALDIES BERTRAND [US], et al
- ANONYMOUS: "To Set the Automatic Message Removal (Expire and Purge) Feature (Sun Java System Messaging Server 6 2005Q4 Administration Guide)", 1 January 2005 (2005-01-01), XP055600205, Retrieved from the Internet <URL:<https://docs.oracle.com/cd/E19636-01/819-2650/bgaxc/index.html>> [retrieved on 20190627]

Designated contracting state (EPC)

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DOCDB simple family (publication)

WO 2007081929 A2 20070719; **WO 2007081929 A3 20080103**; CN 101356796 A 20090128; CN 103124317 A 20130529;
CN 103124317 B 20160622; EP 1987659 A2 20081105; EP 1987659 A4 20120919

DOCDB simple family (application)

US 2007000487 W 20070108; CN 200780001285 A 20070108; CN 201210270186 A 20070108; EP 07709640 A 20070108