

Title (en)  
COMMUNICATION ASSISTANCE SYSTEM AND METHOD

Title (de)  
KOMMUNIKATIONSHILFSSYSTEM UND -VERFAHREN

Title (fr)  
SYSTÈME ET PROCÉDÉ D'ASSISTANCE À LA COMMUNICATION

Publication  
**EP 2033421 A4 20121205 (EN)**

Application  
**EP 07809209 A 20070524**

Priority  
• US 2007012598 W 20070524  
• US 80823606 P 20060524

Abstract (en)  
[origin: WO2007139990A2] A communication assistance system includes a database having a plurality of listings therein, each of the listings includes a least one contact name and a contact information. A means is provided for receiving incoming communications from a plurality of requesters seeking a listing. A table stores past requested listings of the requesters, where the system reviews the table for storing past requested listings and, based on contents contained in the past requested listing table, develops a list of requesters to target a promotion to, whereupon when a requester who is among the list of requesters contacts the system, they are provided with the promotion.

IPC 8 full level  
**H04M 1/56** (2006.01); **H04M 3/493** (2006.01)

CPC (source: EP)  
**H04M 3/4931** (2013.01); **H04M 3/4933** (2013.01)

Citation (search report)  
• [X] US 5850433 A 19981215 - RONDEAU DAVID EDWARD [US]  
• [I] WO 03058926 A1 20030717 - GRAPE TECHNOLOGY GROUP INC [US], et al  
• [I] WO 2004049130 A2 20040610 - TELESECTOR RESOURCES GROUP INC [US], et al  
• See references of WO 2007139990A2

Designated contracting state (EPC)  
AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IS IT LI LT LU LV MC MT NL PL PT RO SE SI SK TR

DOCDB simple family (publication)  
**WO 2007139990 A2 20071206**; **WO 2007139990 A3 20080731**; CN 101496385 A 20090729; EP 2033421 A2 20090311;  
EP 2033421 A4 20121205

DOCDB simple family (application)  
**US 2007012598 W 20070524**; CN 200780027978 A 20070524; EP 07809209 A 20070524