

Title (en)
COMMUNICATION ASSISTANCE SYSTEM AND METHOD

Title (de)
KOMMUNIKATIONSHILFSSYSTEM UND -VERFAHREN

Title (fr)
SYSTÈME ET PROCÉDÉ D'ASSISTANCE À LA COMMUNICATION

Publication
EP 2033421 A4 20121205 (EN)

Application
EP 07809209 A 20070524

Priority
• US 2007012598 W 20070524
• US 80823606 P 20060524

Abstract (en)
[origin: WO2007139990A2] A communication assistance system includes a database having a plurality of listings therein, each of the listings includes a least one contact name and a contact information. A means is provided for receiving incoming communications from a plurality of requesters seeking a listing. A table stores past requested listings of the requesters, where the system reviews the table for storing past requested listings and, based on contents contained in the past requested listing table, develops a list of requesters to target a promotion to, whereupon when a requester who is among the list of requesters contacts the system, they are provided with the promotion.

IPC 8 full level
H04M 1/56 (2006.01); **H04M 3/493** (2006.01)

CPC (source: EP)
H04M 3/4931 (2013.01); **H04M 3/4933** (2013.01)

Citation (search report)
• [X] US 5850433 A 19981215 - RONDEAU DAVID EDWARD [US]
• [I] WO 03058926 A1 20030717 - GRAPE TECHNOLOGY GROUP INC [US], et al
• [I] WO 2004049130 A2 20040610 - TELESECTOR RESOURCES GROUP INC [US], et al
• See references of WO 2007139990A2

Designated contracting state (EPC)
AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IS IT LI LT LU LV MC MT NL PL PT RO SE SI SK TR

DOCDB simple family (publication)
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