

Title (en)
SYSTEMS AND METHODS FOR LOCATING CONTACT INFORMATION AND FOR ESTABLISHING A COMMUNICATION SESSION AMONG
END-POINTS

Title (de)
SYSTEME UND VERFAHREN ZUM FINDEN VON KONTAKTINFORMATIONEN UND ZUM HERSTELLEN EINER KOMMUNIKATIONSSITZUNG
ZWISCHEN ENDPUNKTEN

Title (fr)
SYSTÈMES ET PROCÉDÉS POUR LOCALISER DES INFORMATIONS DE CONTACT ET POUR ÉTABLIR UNE SESSION DE COMMUNICATION
ENTRE DES POINTS D'EXTRÉMITÉ

Publication
EP 2206037 A2 20100714 (EN)

Application
EP 08827802 A 20080820

Priority
• US 2008073654 W 20080820
• US 84351007 A 20070822
• US 84350907 A 20070822
• US 84351607 A 20070822

Abstract (en)
[origin: WO2009026325A2] A method for establishing a communications session can include receiving, from a client computing device, at a gateway computing device, a request to establish a communication session with an end-point, the client computing device executing a program that locates address information for the end-point within application output displayed at the client computing device and forwarding at least a portion of the received request to a private branch exchange in communication the gateway computing device. The method can include identifying a pattern within application output, associating a function with the identified pattern, and executing the function in response to a predetermined input received by an input device associated with the computing device. A method for locating contact information includes traversing one or more directories resident at the computing device with an associated directory handler routine and locating the contact information stored in the one or more directories.

IPC 8 full level
G06F 9/44 (2006.01); **G06Q 10/00** (2006.01); **H04L 12/66** (2006.01); **H04L 29/12** (2006.01); **H04M 1/247** (2006.01); **H04M 7/00** (2006.01)

CPC (source: EP)
G06F 9/451 (2018.01); **H04M 7/003** (2013.01); **H04L 61/4523** (2022.05)

Citation (search report)
See references of WO 2009026325A2

Designated contracting state (EPC)
AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HR HU IE IS IT LI LT LU LV MC MT NL NO PL PT RO SE SI SK TR

Designated extension state (EPC)
AL BA MK RS

DOCDB simple family (publication)
WO 2009026325 A2 20090226; WO 2009026325 A3 20090702; AU 2008288996 A1 20090226; CA 2687045 A1 20090226;
CN 101868781 A 20101020; EP 2206037 A2 20100714

DOCDB simple family (application)
US 2008073654 W 20080820; AU 2008288996 A 20080820; CA 2687045 A 20080820; CN 200880103746 A 20080820;
EP 08827802 A 20080820