

Title (en)  
PERSONALIZED CALL MANAGEMENT

Title (de)  
PERSONALISIERTE ANRUFVERWALTUNG

Title (fr)  
GESTION PERSONNALISÉE DES APPELS

Publication  
**EP 2497257 A1 20120912 (EN)**

Application  
**EP 10779693 A 20101104**

Priority  

- EP 09013848 A 20091104
- US 25800909 P 20091104
- EP 2010006710 W 20101104
- EP 10779693 A 20101104

Abstract (en)  
[origin: WO2011054506A1] The invention relates to a method, a system, a program and a computer program product for managing a call in a communication network between an addressed party and a calling party, wherein the addressed party provides status data to the network instance, wherein the calling party sends identification data to the network instance, wherein the call is handled by a network instance according to at least a first or a second handling alternative, wherein the choice between the handling alternatives depends on the identification data and the status data.

IPC 8 full level  
**H04M 3/436** (2006.01)

CPC (source: EP)  
**H04M 3/436** (2013.01); **H04M 3/42059** (2013.01); **H04M 3/42374** (2013.01); **H04M 2203/2044** (2013.01)

Citation (search report)  
See references of WO 2011054506A1

Designated contracting state (EPC)  
AL AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HR HU IE IS IT LI LT LU LV MC MK MT NL NO PL PT RO RS SE SI SK SM TR

DOCDB simple family (publication)  
**WO 2011054506 A1 20110512**; EP 2497257 A1 20120912

DOCDB simple family (application)  
**EP 2010006710 W 20101104**; EP 10779693 A 20101104