Title (en)

DYNAMIC CALL ROUTING FOR REAL-TIME HANDLING OF INBOUND VOICE CALLS ON MOBILE PHONES

Title (de)

DYNAMISCHE ANRUFUMLEITUNG FÜR DIE HANDHABUNG VON EINGEHENDEN SPRACHANRUFEN AUF MOBILTELEFONEN IN ECHTZEIT

Title (fr)

ROUTAGE DYNAMIQUE DES APPELS POUR LE TRAITEMENT EN TEMPS RÉEL DES APPELS VOCAUX ENTRANTS SUR DES TÉLÉPHONES MOBILES

Publication

**EP 2572523 A1 20130327 (EN)**

Application

**EP 11736306 A 20110628**

Priority

- US 39429710 P 20101018
- US 37346210 P 20100813
- US 35909410 P 20100628
- EP 2011060859 W 20110628

Abstract (en)

[origin: WO2012001016A1] A method for handling an inbound call being received at a time by a mobile phone, the method comprising: making available, to be chosen by a user of the mobile phone at the time the inbound call is received at the mobile phone, an option to accept the inbound call at the mobile phone, and one or more other options to determine how the call is handled; and handling the inbound call as determined by the option chosen by the user. The one or more other options may comprise: sending a calling party to voicemail, providing a fax receiving service, routing the call to a conference bridge, routing the call to another telephone number, routing the call to a switchboard operator, and/or routing the call to a VoIP or instant messaging address. Applications may be made available to the user to provide different ones of the one or more options.

IPC 8 full level

**H04M 3/533** (2006.01); **H04M 3/54** (2006.01); **H04M 7/00** (2006.01); **H04W 4/16** (2009.01)

CPC (source: EP)

**H04M 3/543** (2013.01); **H04W 4/16** (2013.01); H04M 3/436 (2013.01); H04M 3/53308 (2013.01); H04M 7/0057 (2013.01); H04M 2207/18 (2013.01)

Citation (search report)

See references of WO 2012001016A1

Citation (examination)

- US 7245612 B2 20070717 - PETTY DOUGLAS T [CA], et al
- US 2005213740 A1 20050929 - WILLIAMS L L [CA], et al

Designated contracting state (EPC)

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DOCDB simple family (publication)

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DOCDB simple family (application)

**EP 2011060859 W 20110628**; CN 201180032425 A 20110628; EP 11736306 A 20110628