Title (en)
METHODS AND APPARATUS FOR PROVIDING A TOTE DELIVERY OPTION

Title (de)
VERFAHREN UND VORRICHTUNG ZUR BEREITSTELLUNG EINER BEZUGSMÖGLICHKEIT FÜR TRAGETASCHEN

Title (fr)
PROCÉDÉS ET APPAREIL POUR FOURNIR UNE OPTION DE LIVRAISON EN EMBALLAGES

Publication
EP 2585995 A4 20140730 (EN)

Application
EP 11804094 A 20110627

Priority
- US 82525410 A 20100628
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- US 82524310 A 20100628
- US 82523410 A 20100628
- US 82522610 A 20100628
- US 2011042042 W 20110627

Abstract (en)
[origin: WO2012006031A1] A tote delivery service may provide a user interface may provide multiple shipping options including a tote delivery option to customers when ordering items offered by a network site. The tote delivery option delivers items to the customers in reusable totes on tote delivery days. The totes are delivered to delivery addresses on tote delivery days and picked up from the delivery addresses on subsequent tote delivery days. Customers may place items into totes to be returned to the facility. Information including tote delivery data may be analyzed to determine recommendations that may be sent to particular customers via one or more communications channels. A tote management interface may provide virtual totes via which customers may manage their upcoming tote deliveries to one or more addresses. Tote delivery data may be processed to generate bulk transfer data for fulfillment centers and zone delivery data for sortation nodes.

IPC 8 full level
G06Q 30/00 (2012.01); G06Q 10/08 (2012.01); G06Q 30/04 (2012.01)

CPC (source: CN EP)
G06Q 10/08 (2013.01 - CN EP); G06Q 10/083 (2013.01 - CN EP); G06Q 10/087 (2013.01 - CN EP); G06Q 30/04 (2013.01 - CN EP); G06Q 30/0601 (2013.01 - CN EP)

Citation (search report)
- No further relevant documents disclosed
- See references of WO 2012006031A1

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