

Title (en)

REMOTE ACCESS TO TRACKING SYSTEM CONTACT INFORMATION

Title (de)

FERNZUGRIFF AUF KONTAKTINFORMATIONEN IN EINEM VERFOLGUNGSSYSTEM

Title (fr)

ACCÈS À DISTANCE AUX INFORMATIONS DE CONTACT DES SYSTÈMES DE SUIVI

Publication

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Application

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Priority

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Abstract (en)

[origin: US2012084313A1] In the context of tracking systems, it is difficult to ensure that an organization has a complete, accurate database of contacts stored in its tracking system. When tracking systems users are required to manage exporting and importing of contacts from their desktop mail clients and handheld devices, it is almost certain that contact information will not be kept up-to-date and that confidence in the accuracy of the contact information will not be high. By enabling a remote directory access portal in the tracking system, all users can be assured that they have available the latest contact information for the organizations' contacts. In addition to providing directory access, the tracking system can authenticate users and, based on the users' entitlements, authorize users' access to specific contacts.

IPC 1-7

G06F 21/20

IPC 8 full level

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CPC (source: EP US)

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