

Title (en)
SYSTEMS AND METHODS FOR NETWORK-BASED ISSUE RESOLUTION

Title (de)
SYSTEME UND METHODEN FÜR NETZWERKBASIERTE PROBLEMBESEITIGUNG

Title (fr)
SYSTÈMES ET PROCÉDÉS DE RÉOLUTION DE PROBLÈME DE RÉSEAU

Publication
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Application
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Priority
US 2012048707 W 20120727

Abstract (en)
[origin: WO2014018065A1] Systems and methods for network-based issue resolution. In an embodiment, a user selection of a type of audience from a plurality of types of audiences is received. A definition of an issue is also received. One or more audience members corresponding to the selected type of audience are identified, and the definition of the issue is provided to the identified audience members. One or more responses are received from the one or more audience members, and a resolution for the issue is determined based on the responses.

IPC 8 full level
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CPC (source: EP)
G06Q 10/10 (2013.01); **G06Q 50/182** (2013.01); **G06Q 50/01** (2013.01)

Citation (search report)

- [I] US 2002035480 A1 20020321 - GORDON ROBERT [US], et al
- [A] US 2004059596 A1 20040325 - VAIDYANATHAN LALITHA [US], et al
- [A] US 2008154783 A1 20080626 - RULE COLIN [US], et al

Designated contracting state (EPC)
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DOCDB simple family (publication)
WO 2014018065 A1 20140130; AU 2012385946 A1 20150319; AU 2019206011 A1 20190801; EP 2877978 A1 20150603;
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DOCDB simple family (application)
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