Title (en)
PANDEMIC PROTOCOL FOR EMERGENCY DISPATCH

Title (de)
PANDEMIEPROTOKOLL FÜR EINEN NOTMELDER

Title (fr)
PROTOCOLE PANDÉMIQUE POUR RÉPARTITION D'URGENCE

Publication
EP 2893508 A1 20150715 (EN)

Application
EP 13835875 A 20130819

Priority
- US 201213605501 A 20120906
- US 2013055537 W 20130819

Abstract (en)
[origin: US2014064462A1] Systems and methods are provided to guide an emergency dispatcher in responding to emergency calls involving a patient manifesting symptoms of a pandemic illness. The systems and methods may include an emergency dispatch protocol configured to facilitate uniform and consistent gathering of information concerning the emergency situation. The emergency medical dispatch protocol may include one or more dispatch protocols configured for particular emergency situations, such as to aid the dispatcher in processing calls relating to a pandemic illness (e.g., severe respiratory infection like influenza). The emergency dispatch protocol may present a pre-scripted interrogation, including preprogrammed inquiries for a dispatcher to ask the caller. The pre-scripted interrogation of the dispatch protocol facilitates uniform and consistent gathering of symptom information relating to a pandemic outbreak. The information may be received and stored and/or processed to determine a determinant value corresponding to an appropriate emergency dispatch response.

IPC 8 full level
H04M 3/51 (2006.01); **G06F 19/00** (2011.01)

CPC (source: CN EP GB US)
G06F 19/3418 (2021.08 - GB); **G16H 10/20** (2017.12 - GB); **G16H 50/20** (2017.12 - EP US); **G16H 50/80** (2017.12 - CN EP GB US); **H04M 3/5116** (2013.01 - CN EP GB US); Y02A 90/10 (2017.12 - EP US)

Designated contracting state (EPC)
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US 2014064462 A1 20140306; **US 8712020 B2 20140429**; AU 2013313239 A1 20150205; AU 2019200991 A1 20190228; AU 2021200910 A1 20210304; BR 112015003345 A2 20170704; CA 2879116 A1 20140313; CA 2879116 C 20200714; CN 104584064 A 20150429; CN 112687398 A 20210420; EP 2893508 A1 20150715; EP 2893508 A4 20160525; GB 201315206 D0 20131009; GB 2505779 A 20140312; HK 1205323 A1 20151211; MY 171637 A 20191022; NZ 703925 A 20170630; SG 10201600551P A 20160226; SG 11201500594P A 20150227; WO 2014039228 A1 20140313

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