

Title (en)  
CUSTOMER CONTROLLED MANAGEMENT OF SHIPMENTS

Title (de)  
TEILNEHMERGESTEUERTE VERWALTUNG VON SENDUNGEN

Title (fr)  
GESTION D'ENVOIS CONTRÔLÉE PAR LE CLIENT

Publication  
**EP 2948910 A4 20160615 (EN)**

Application  
**EP 13795343 A 20131104**

Priority  
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Abstract (en)  
[origin: WO2014116322A1] Systems, methods, apparatus, and computer program products are provided for customer controlled management of shipments. For example, in various embodiments, a customer can provide information prior to a first delivery attempt of an item by a carrier to receive messages regarding shipment of the item and to have the item delivered in accordance with the provided information.

IPC 8 full level  
**G06Q 30/00** (2012.01); **G06Q 10/08** (2012.01)

CPC (source: EP)  
**G06Q 10/0832** (2013.01)

Citation (search report)  
• [I] WO 2012161730 A2 20121129 - UNITED PARCEL SERVICE INC [US]  
• [I] WO 2012161728 A1 20121129 - UNITED PARCEL SERVICE INC [US]  
• [I] WO 2012161731 A2 20121129 - UNITED PARCEL SERVICE INC [US]  
• [I] WO 2012161732 A2 20121129 - UNITED PARCEL SERVICE INC [US]  
• See references of WO 2014116322A1

Designated contracting state (EPC)  
AL AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HR HU IE IS IT LI LT LU LV MC MK MT NL NO PL PT RO RS SE SI SK SM TR

DOCDB simple family (publication)  
**WO 2014116322 A1 20140731**; CA 2881201 A1 20140731; CA 2881201 C 20181120; CN 104937621 A 20150923; EP 2948910 A1 20151202; EP 2948910 A4 20160615

DOCDB simple family (application)  
**US 2013068219 W 20131104**; CA 2881201 A 20131104; CN 201380070854 A 20131104; EP 13795343 A 20131104