Title (en)
 EVALUATING USER EXPERIENCE

Title (de)
 BEURTEILUNG VON BENUTZERERFAHRUNG

Title (fr)
 ÉVALUATION D'UNE EXPÉRIENCE UTILISATEUR

Publication
 EP 3152672 A4 20180103 (EN)

Application
 EP 14893818 A 20140604

Priority
 US 2014040903 W 20140604

Abstract (en)
 [origin: WO2015187156A1] Evaluating user experience for an application includes collecting, for each of a plurality of user sessions, a list of user event data items experienced from a perspective of a user device during that user session. For each user session, a session score is discerned based on an analysis of that user session's list of user event data items. Each session score is associated with a corresponding one of the plurality of users. For each of a plurality of successive time periods, user scores are discerned for each of the plurality of users. Each user score is discerned as a function of all session scores associated with that user where those session scores are for user sessions occurring during that time period. For each of the successive time periods, a period score is discerned as a function of the user scores discerned for that time period. The time period score discerned for a selected one of the successive time periods can be reported.

IPC 8 full level
 G06F 11/34 (2006.01); G06F 11/30 (2006.01)

CPC (source: EP US)
 G06F 11/0766 (2013.01 - US); **G06F 11/3419** (2013.01 - EP US); **G06F 11/3438** (2013.01 - EP US); **G06F 16/24578** (2018.12 - EP US); **G06F 16/9535** (2018.12 - EP US); G06F 11/3086 (2013.01 - EP US); G06F 2201/81 (2013.01 - EP US); G06F 2201/86 (2013.01 - EP US); G06F 2201/88 (2013.01 - EP US)

Citation (search report)
 - [XI] US 6959265 B1 20051025 - CANDELA ERIC EVA [FR], et al
 - [A] US 2013036122 A1 20130207 - COHEN ALAIN J [US], et al
 - [A] US 2010269044 A1 20101021 - IVANYI TIBOR [US], et al
 - See references of WO 2015187156A1

Designated contracting state (EPC)
 AL AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HR HU IE IS IT LI LT LU LV MC MK MT NL NO PL PT RO RS SE SI SK SM TR

DOCDB simple family (publication)
 WO 2015187156 A1 20151210; EP 3152672 A1 20170412; EP 3152672 A4 20180103; US 2017039200 A1 20170209

DOCDB simple family (application)
 US 2014040903 W 20140604; EP 14893818 A 20140604; US 201415303254 A 20140604