

Title (en)
OPERATION MANAGEMENT

Title (de)
BETRIEBSMANAGEMENT

Title (fr)
GESTION DE FONCTIONNEMENT

Publication
EP 3201867 A1 20170809 (EN)

Application
EP 15846064 A 20150930

Priority
• US 201462057691 P 20140930
• US 201514689590 A 20150417
• US 2015053181 W 20150930

Abstract (en)
[origin: US2016093003A1] Described herein are systems, methods, and apparatus for managing operations, for instance making orders and fulfilling orders, using one or more computing devices. In accordance with an example embodiment, an operations management system can include a self-order system, a self-payment system, and an order-fulfillment system. The self-order system, the self-payment system, and the order-fulfillment system can communicate with each other via a communication system that connects the systems, such as a wireless network for example. Using the operation management system, orders can be placed and fulfilled efficiently and with minimal personal interaction.

IPC 8 full level
G06Q 30/06 (2012.01); **G06Q 10/08** (2012.01); **H04W 4/02** (2009.01)

CPC (source: EP US)
G06Q 30/0603 (2013.01 - EP US); **G06Q 30/0635** (2013.01 - EP US); **G06Q 50/12** (2013.01 - EP US)

Designated contracting state (EPC)
AL AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HR HU IE IS IT LI LT LU LV MC MK MT NL NO PL PT RO RS SE SI SK SM TR

Designated extension state (EPC)
BA ME

DOCDB simple family (publication)
US 2016093003 A1 20160331; AU 2015325065 A1 20170413; BR 112017006310 A2 20171212; CA 2962244 A1 20160407;
CN 107004217 A 20170801; EP 3201867 A1 20170809; EP 3201867 A4 20180411; JP 2017535849 A 20171130; JP 6728147 B2 20200722;
SG 10201902931S A 20190530; SG 11201702458R A 20170427; WO 2016054181 A1 20160407

DOCDB simple family (application)
US 201514689590 A 20150417; AU 2015325065 A 20150930; BR 112017006310 A 20150930; CA 2962244 A 20150930;
CN 201580064818 A 20150930; EP 15846064 A 20150930; JP 2017518140 A 20150930; SG 10201902931S A 20150930;
SG 11201702458R A 20150930; US 2015053181 W 20150930